



Dear Valued Customer,

On June 8, we notified you of important upcoming changes as we transition to Ardent Mills' operating systems. Today, we will be providing additional detail and action items that you will need to take prior to our **July 1 go-live date**.

As a customer, we want to give you sufficient notice to schedule your requirements leading into the July 1 long weekend. Beginning Tuesday, June 28 at 12:00 p.m. ET, our production schedule will be locked for the rest of the business week and no additions to the schedule will be accepted. This means we will not be able to take any new orders beginning noon on Tuesday, June 28 through Friday, July 1. We ask that you plan ahead and place any orders you may need during this lockout period. If you have an order that is expected to ship during this lockout period, there will be no interruptions to your order and it will be delivered as usual. If you have an emergency and need to place an order during this lockout period, please contact me ([Anthony.Pracek@ardentmills.com](mailto:Anthony.Pracek@ardentmills.com)) and we will do the best to accommodate. The mill will be able to cancel loads as normal throughout the lockout.

**Post July 1 orders should be sent to [StreestvilleOrders@ardentmills.com](mailto:StreestvilleOrders@ardentmills.com).**

Thank you for helping us plan for a successful cutover. With your help in planning ahead we will expect to be fully live on our new Ardent Mills operating system the first week of July.

Thank you for your cooperation and continued business.

Regards,  
Anthony Pracek  
Plant Manager, Ardent Mills