

Dear Valued Customer,

As we have previously shared, we are transitioning our Mississauga facility to Ardent Mills' technology platforms and systems on **July 1**. As a customer, it is important to understand what changes you will experience in the coming weeks as part of this transition.

Please take the time to read through this entire letter or visit our internal [Customer Care Center site](#) for a document library of all information regarding the transition including samples of the new Ardent Mills customer-facing documents. The direct link to the Ardent Mills Customer Care site is <http://ardentmills.com/one-ardent.html> and select "Canada Operations."

*Some of changes you may experience are:*

### **Ordering Processes -**

- Beginning July 1, all orders should be placed by emailing [StreetsvilleOrders@ardentmills.com](mailto:StreetsvilleOrders@ardentmills.com).
- We will not be able to take new orders beginning Tuesday, June 28 at 12:00 p.m. ET through Friday, July 1 as we prepare our systems for the transition.

### **Delivery -**

- Your delivery documents such as Certificates of Analysis and Bills of Lading will provide the same information, but will have an Ardent Mills look and feel.

### **Finance -**

*Mailing:*

- If you choose to pay invoices by mail for Ardent Mills ULC, you will notice the Remit-to Address on your invoices is as follows for Canada:

Ardent Mills ULC  
T10406C **(CAD Only)** / T10406U **(USD Only)**  
PO Box 4687, STN A  
Toronto, ON M5W 6B5  
Canada

*Electronic:*

- If you choose to pay invoices electronically for Ardent Mills ULC, you will notice the Remit-to Address on your invoices is as follows for Canada:

**CAD EFT/Wire Instructions:**

Beneficiary Name: Ardent Mills ULC  
Beneficiary Address: 1875 Lawrence St, Ste. 1400  
1400

Denver, Colorado 80202  
USA

Beneficiary Acct #:  
Receiving Bank Name: The Bank of Nova Scotia  
Receiving Bank Address: 44 King St West  
Toronto, ON Canada  
M5H 1H1

Institution Code: 002  
SWIFT Code: NOSCCATT  
Canadian Transit Code: 000247696

**USD EFT/Wire Instructions:**

Beneficiary Name: Ardent Mills ULC  
Beneficiary Address: 1875 Lawrence St, Ste.

Denver, Colorado 80202  
USA

Beneficiary Acct #:  
Receiving Bank Name: The Bank of Nova Scotia  
Receiving Bank Address: 44 King St West  
Toronto, ON Canada  
M5H 1H1

Institution Code: 002  
SWIFT Code: NOSCCATT  
Canadian Transit Code: 000247696

**Vendor Record -**

Please note that Ardent Mills ULC should be setup as a vendor in your system as:

Ardent Mills ULC  
235 Nuggett Court  
Brampton, ON L6T 5H4  
Canada

We are excited to officially transition the Mississauga facility and thank you for your patience as we get the new processes online. If you have any questions please contact your Ardent Mills typical representative for more information.

Regards,

**Anthony Pracek**

Plant Manager, Ardent Mills