

October 2, 2015

To: Ardent Mills US Millfeed Customers

In August, we shared that [Ardent Mills](#), the company committed to providing innovative and nutritious grain-based solutions, will be transitioning to a new technology platform and application tool sets that will help simplify the way we do business. We wanted to take this time to update you on our progress. We will go live on **November 1, 2015**. We plan to make all shipments in our new system beginning the week of November 2nd.

The changes identified below will not take effect until after go-live, which is November 1, 2015, and will only pertain to U.S. facilities at this time. Canadian facilities will transition at a later time.

Remit-To Information

- After Go-Live, if you choose to use electronic payments, all US payments must be made to the following address:

**Ardent Mills LLC Bank Acct # 4451079123
Bank of America 901 Main Street Dallas, TX 75202
WIRE ABA: 026009593 ACH ABA: 111000012**

- If you choose to use physical mail, Ardent Mills will have two new lockbox mailing addresses. The correct address to use will be listed on your new Ardent invoices and will be determined by your bill-to location zip code
- **Note: These changes will not be implemented until our Go-Live date (Shipments for delivery Week 11/2)**

Invoicing to Customer

- After Go-Live Date, Ardent Mills will only distribute invoices via E-MAIL or MAIL
- Ardent Mills will no longer distribute invoices via FAX
 - Customers who currently receive invoices via fax should receive a separate communication soon to go through next steps (if you do not receive by October 9th, reach out to me directly)

Contracts

- Sales/Purchase Contract Numbers
 - Our new Sales and Purchase Contracts will be 12 digits. Here is an example:



- We would dictate this sales contract above to our customers as 1AR03-10
- Purchase contract would be 1AR011000010 (1AR011-10)
- ALL LEGACY CONTRACT NUMBERS (1-11589 FOR EXAMPLE) WILL ROLLOVER INTO THE NEW SYSTEM
 - Only new contracts negotiated after our Go-Live date will have the new contract numbers tied to them

Load Orders/Pick-Up Numbers

- For any FOB customers, our Load Numbers will be 8 digits in length. Example:

M0000852

- The first letter of Load Number designates the product to be picked up. See chart for naming conventions

Midds	M
Red Dog	R
Pellets	P
30/80	Z
Organic	O
Totes	T

We continue to test our new system and are excited for our November 1 go-live date as we believe our new application tools will allow us to better serve you as one of our valued customers. You will receive further communication in the coming weeks with any additional information or changes regarding our transition. Again, the changes above will **not** take place until we implement the new system.

Lastly, we are attaching the first communication letter for your reference. If you have any questions prior to our next update, feel free to reach out to your Ardent Mills Millfeed contact, Patrick Deppa (Patrick.Deppa@ArdentMills.com). Thank you for your business and ongoing partnership with Ardent Mills.

Regards,

Patrick Deppa

Commodity Merchant, Ardent Mills