

February 23, 2016

Dear Valued Ardent Mills ULC Customer,

In September, we shared that [Ardent Mills](#), the company committed to innovative and nutritious grain-based solutions, will be transitioning to a new technology platform and application tool sets that will help simplify the way we do business. We wanted to take this time to update you on our progress. Our operations in the U.S. and Puerto Rico went live on November 1, 2015.

Now as of **March 1, 2016**, we will transition our operations in Canada and the U.S. Innovative Bakery Resources (IBR).

Our goal is to align our people, processes and tools to ensure we serve your business right the first time. We have created an Ardent Mills Customer Care Center site to provide more details on changes we are making to serve you better. You can access the site titled "Customer Center for One Ardent Mills Operating Environment Project" by visiting the downloads section of www.ardentmills.com. The direct link can be found at:

<http://ardentmills.com/one-ardent.html>.

Some of the positive changes you will experience are:

Ordering Processes

- We are implementing an ordering system that will simplify the process and improve our ability to serve your business effectively and efficiently.
- If you are a customer that utilizes EDI ordering, we will inform you of the upcoming changes and information to transition this process as smoothly as possible.
- We are streamlining our customer service department, centralizing ordering to better serve your needs. If this affects your business, you will be contacted directly. We will be improving and communicating our after-hours emergency contact process in the very near future.

Delivery

- Your delivery documents such as Certificates of Analysis and Bills of Lading will provide the same information, and will have an Ardent Mills look and feel. Examples of these documents are now available at your [Ardent Mills Customer Care Center site](#).

Finance

Mailing:

- If you choose to pay invoices by mail for Ardent Mills ULC, you will notice the Remit-to Address on your invoices is as follows for Canada:

Ardent Mills ULC
T10406C **(CAD Only)**
T10406U **(USD Only)**
PO Box 4687, STN A
Toronto, ON M5W 6B5
Canada

Electronic:

CAD EFT/Wire Instructions:

Beneficiary Name: Ardent Mills ULC
Beneficiary Address: 1875 Lawrence St, Ste 1400
Denver, Colorado 80202 USA

Beneficiary Acct #: Contact Ardent Mills for info.

Receiving Bank Name: The Bank of Nova Scotia
Receiving Bank Address: 44 King St West
Toronto, ON Canada
M5H 1H1

Institution Code: 002
SWIFT Code: NOSCCATT
Canadian Transit Code: 000247696

USD EFT/CAD Wire Instructions:

Beneficiary Name: Ardent Mills ULC
Beneficiary Address: 1875 Lawrence St, Ste 1400
Denver, Colorado 80202 USA

Beneficiary Acct #: Contact Ardent Mills for info.

Receiving Bank Name: The Bank of Nova Scotia
Receiving Bank Address: 44 King St West
Toronto, ON Canada
M5H 1H1

Institution Code: 002
SWIFT Code: NOSCCATT
Canadian Transit Code: 000247696

Vendor Record

Please note that Ardent Mills ULC should be setup as a vendor in your system as:

Ardent Mills ULC
235 Nuggett Court
Brampton, ON L6T 5H4
Canada

We are truly excited about this transition as it will enable Ardent Mills to provide the best service possible to your business. As with any transition like this, we ask for your patience as we get the new processes online. As we get closer to our March 1 transition, we will be communicating more details and sharing examples of the improvements we are making to serve your business. If we have missed anyone in your organization who would find this information useful, please feel free to forward this communication to them. In the meantime, if you have any questions please contact your Ardent Mills sales representative for more information.

Thank you for your continued business.

Dean Grossmann

VP Sales

Ardent Mills