

February 12, 2016

To: Ardent Mills Canadian Millfeed Customers

In January, we shared that [Ardent Mills](#), the company committed to providing innovative and nutritious grain-based solutions, will be transitioning to a new technology platform and application tool sets that will help simplify the way we do business. We wanted to take this time to update you on our progress. We plan to make all shipments in our new system beginning the week of February 29 and will go-live on **March 1, 2016**.

**The changes identified below will not take effect until after go-live, which is March 1, 2016.**

Remit-To Information

- After Go-Live, if you choose to use electronic payments, all Canadian payments must be made to the following address:

**For Canadian Feed Customers paying CAD -**

*CAD EFT Instructions:*

Beneficiary Name: Ardent Mills ULC  
 Beneficiary Address: 1875 Lawrence Street, Ste 1400  
 Denver, Colorado 80202  
 USA  
 Beneficiary Acct Number: 476960649511  
 Receiving Bank Name: The Bank of Nova Scotia  
 Receiving Bank Address: 44 King Street West  
 Toronto, Ontario, Canada  
 M5H 1H1  
 Institution Code: 002

**For Canadian Feed Customers paying USD -**

*USD EFT Instructions:*

Beneficiary Name: Ardent Mills ULC  
 Beneficiary Address: 1875 Lawrence Street, Ste 1400  
 Denver, Colorado 80202  
 USA  
 Beneficiary Acct Number: 476962038714  
 Receiving Bank Name: The Bank of Nova Scotia  
 Receiving Bank Address: 44 King Street West  
 Toronto, Ontario, Canada  
 M5H 1H1  
 Institution Code: 002

- If you choose to use PHYSICAL mail, Ardent Mills will have two new lockbox mailing addresses. The correct address to use will be listed on your new Ardent Mills invoices.
- **Note: These changes will not be implemented until our go-live date (Shipments for delivery 2/29).**

Invoicing to Customer

- After the go-live date, Ardent Mills will only distribute invoices via E-MAIL or MAIL
- Ardent Mills will no longer distribute invoices via FAX.
  - Customers who currently receive invoices via fax should work with [Sahal.Abdi@ArdentMills.com](mailto:Sahal.Abdi@ArdentMills.com) to update your information (this should be done ASAP).

Contracts

- Sales/Purchase Contract Numbers
  - Our new Sales and Purchase Contracts will be 12 digits. Here is an example:



- We would dictate this sales contract above to our customers as 1AR03-10.
- Purchase contract would be 1AR011000010 (1AR011-10).
- ALL LEGACY CONTRACT NUMBERS (1-11589 FOR EXAMPLE) WILL ROLLOVER INTO THE NEW SYSTEM
  - Only new contracts negotiated after our go-live date will have the new contract numbers tied to them.

Load Orders/Pick-Up Numbers

- For any FOB customers, our Load Numbers will be nine digits in length. Example: CM0000852
- The first two letters of Load Number designates the product to be picked up. See chart for naming conventions.

Midds	CM
Red Dog	CR
Pellets	CP

We continue to test our new system and are excited for our March 1 go-live date. We believe our new application tools will allow us to better serve you as one of our valued customers. You will receive further communication in the coming weeks with any additional information or changes regarding our transition. Again, the changes above will **not** take place until we implement the new system.

If you have any questions prior to our next update, feel free to reach out to your Ardent Mills Millfeed contact, Patrick Deppa ([Patrick.Deppa@ArdentMills.com](mailto:Patrick.Deppa@ArdentMills.com)). Thank you for your business and ongoing partnership with Ardent Mills.

Regards,

**Patrick Deppa**

Commodity Merchant, Ardent Mills