

Dear Valued Customer,

In September, we shared that [Ardent Mills](#), the company committed to innovative and nutritious grain-based solutions, will be transitioning to a new technology platform and application tool sets that will help simplify the way we do business. We wanted to take this time to update you on our progress. We will go-live on **November 1, 2015**. This transition applies to our new customer facing platform for our operations in the U.S. and Puerto Rico. Our Canadian business and Innovative Bakery Resource (IBR) will transition Spring of 2016.

Our goal is to align our people, processes and tools to ensure we serve your business right the first time. We have created an Ardent Mills Customer Care Center site to provide more details on changes we are making to serve you better. You can access the site titled "Customer Center for One Ardent Mills Operating Environment Project" by visiting the downloads section of www.ardentmills.com. The direct link can be found at: <http://www.ardentmills.com/downloads.html>.

Some of the positive changes you will experience are:

Ordering Processes

- We are implementing an ordering system, which will simplify the process and improve our ability to serve your business effectively and efficiently.
- If you are a customer that utilizes EDI ordering, we will inform you of the upcoming changes and information to transition this process as smoothly as possible.
- We are streamlining our customer service department, centralizing ordering to better serve your needs. If this affects your business, you will be contacted directly. We will be improving and communicating our afterhours emergency contact process in the very near future.

Delivery

- Your delivery documents such as Certificates of Analysis and Bills of Lading will provide the same information, and will have an Ardent Mills look and feel. Examples of these documents will soon be available at your [Ardent Mills Customer Care Center site](#).
- To simplify the business, we are consolidating our product names. Please note: your products are not changing, only the names. To provide clarity of what's changing, here are a few examples:

Bulk Example -- Old ConAgra Mills: 6002266 White Spray Pastry-EQ-Bulk
New Ardent Mills: 5024568 **WHITE SPRAY PASTRY FLR BULK-RA**
Item # Product Name Size-Treatment

Sack Example -- Old Horizon Milling: 100051044 PB HMR FLR WHT 54000 BB 50LB BG 1ANK
New Ardent Mills: 5009281 **HUMMER FLR 50LB-AB**
Item # Product Name Size-Treatment

- The way we identify treatments in your products are also changing. Again, the treatments are the same as you have always received, only the identifications are changing. An Example of the new Ardent Mills treatment identifiers:

Old Horizon Milling Modifier	Old ConAgra Mills Modifier	New Ardent Mills Modifier	Ingredient Statement
AA	EZ	AA	Wheat Flour
BB	AA	AB	Wheat flour, malted barley flour

Finance

- Mailing: Your payment process will be simplified as we consolidate our lock box locations.
 - If you choose to pay invoices by mail for Ardent Mills, LLC and Molinos de Puerto Rico, LLC we will provide the new lock box/ PO box address on your invoices.
- Electronic: We will eliminate redundancy, by consolidating electronic payments to one entity for Ardent Mills, LLC:

Please contact your Ardent Mills representative for bank information.

Vendor Record

In addition, please note that Ardent Mills will need to be setup as a vendor in your system as Ardent Mills, LLC for the U.S. and Molinos de Puerto Rico, LLC for Puerto Rico. You can begin this process today to ensure a smooth transition supporting our November 1 go-live.

Ardent Mills, LLC
1875 Lawrence St,
Denver, CO 80202

Molinos de Puerto Rico, LLC
KM 1.1 Carr. 165 Sabana Industrial Park
Guaynabo, Puerto Rico 00966

NOTE: These changes will not go into effect until our November 1 transition.

We are truly excited about this transition as it will enable Ardent Mills to provide the best service possible to your business. As with any transition like this, we ask for your patience as we get the new processes online. As we get closer to our **November 1** transition, we will be communicating more details and sharing examples of the improvements we are making to serve your business. If we have missed anyone in your organization who would find this information useful, please feel free to forward this communication to them. In the meantime, if you have any questions please contact your Ardent Mills sales representative for more information.

Thank you for your continued business.

Dean Grossmann
VP Sales
Ardent Mills