



Dear Valued Customer,

In August, Ardent Mills, the premier flour milling and ingredient company, acquired the Mondelēz Canada Inc. flour mill at Mississauga, Ontario, Canada.

Today, we are diligently working to transition the Mississauga facility to Ardent Mills' technology platforms and systems. As a customer, it is important to understand what changes you will experience in the coming weeks and months as part of this transition. Please take the time to read through this entire letter.

Beginning July 1, you may see the Ardent Mills logo on documents – the information contained in the documents will remain the same; but the documents may have a different look and feel. In addition, effective July 1, our remittance address will be changing – see additional information below under "Finance."

*Some of additional changes you may experience are:*

### **Ordering Processes -**

- We are implementing an ordering system, which will simplify the process and improve our ability to serve your business effectively and efficiently.
- If you are a customer that utilizes EDI ordering, we will inform you of the upcoming changes and information to transition this process as smoothly as possible.
- We will eliminate the duplicative product numbers, and provide you with the one Ardent Mills product number to simplify your ordering process.
- We are currently working on updating our packaged products with Ardent Mills branding.

### **Delivery -**

- Your delivery documents such as Certificates of Analysis and Bills of Lading will provide the same information, but will have an Ardent Mills look and feel.
- As we get closer to the transition, we will provide you with examples of our new documents.

### **Finance -**

*Mailing:*

- If you choose to pay invoices by mail for Ardent Mills ULC, you will notice the Remit-to Address on your invoices is as follows for Canada:

Ardent Mills ULC

T10406C **(CAD Only)** / T10406U **(USD Only)**

PO Box 4687, STN A  
Toronto, ON M5W 6B5  
Canada

*Electronic:*

- If you choose to pay invoices electronically for Ardent Mills ULC, you will notice the Remit-to Address on your invoices is as follows for Canada:

**CAD EFT/Wire Instructions:**

Beneficiary Name: Ardent Mills ULC  
Beneficiary Address: 1875 Lawrence St, Ste. 1400  
1400  
Denver, Colorado 80202  
USA  
Beneficiary Acct #:  
Receiving Bank Name: The Bank of Nova Scotia  
Receiving Bank Address: 44 King St West  
Toronto, ON Canada  
M5H 1H1  
Institution Code: 002  
SWIFT Code: NOSCCATT  
Canadian Transit Code: 000247696

**USD EFT/CAD Wire Instructions:**

Beneficiary Name: Ardent Mills ULC  
Beneficiary Address: 1875 Lawrence St, Ste.  
Denver, Colorado  
80202 USA  
Beneficiary Acct #:  
Receiving Bank Name: The Bank of Nova Scotia  
Receiving Bank Address: 44 King St West  
Toronto, ON Canada  
M5H 1H1  
Institution Code: 002  
SWIFT Code: NOSCCATT  
Canadian Transit Code: 000247696

**Vendor Record -**

Please note that Ardent Mills ULC should be setup as a vendor in your system as:

Ardent Mills ULC  
235 Nuggett Court  
Brampton, ON L6T 5H4  
Canada

**Contracting -**

- You will receive ONE contract for the products you buy from Ardent Mills.
- You will receive ONE accurate and timely contract balance report from Ardent Mills.

We are truly excited to officially transition the Mississauga facility and continue to provide the best service, quality and innovation in the industry. As with any transition like this, we ask for your patience as we get the new processes online. As we get closer to our July 1 transition, we will be communicating more details and sharing examples of the improvements we are making to serve your business. If we have missed anyone in your organization who would find this information useful, please feel free to forward this communication to them. In the meantime, if you have any questions please contact your Ardent Mills sales representative for more information.

We are excited to officially transition the Mississauga's facility about this mill's future and we're looking forward to "Nourishing what's next" in Mississauga, Ontario, Canada and the country as a whole.

Sincerely,

**Dean Grossmann**

VP, Sales

Ardent Mills, LLC